

Hamel Community Building

Customer Satisfaction Survey

1. What factors most influenced your decision to rent the Hamel Community Building? Check all that apply.

- Facility Size
- Availability of tables and chairs with rental
- Pricing
- Location
- Ability to use vendors of your choosing
- Other, explain _____

2. How would you rate the price of the facility compared to other similar facilities?

- Low
- Moderately Low
- Average
- Above Average
- High

3. Please rate the following from 1 to 5:

	1-Very Poor	2-Poor	3-Average	4-Good	5-Excellent
Building Availability					
Cleanliness					
Ease of Rental Process					
Services of Rental Manager					

4. I found the Hamel Community Building to be a great place for my event?

- Agree
 - Disagree
- If disagree, why? _____

5. How did you find out about the Hamel Community Building?

- City Newsletter
- City Website
- Driving by
- Resident Referral
- South Crow River Newspaper
- Other, explain _____

6. Do you have any suggestions for better advertising the Hamel Community Building? _____

7. Have you been to the Hamel Community Building Website?
 Yes
 No
8. If yes, please answer the following:
a. Website provides adequate up-front information
 Yes
 No
b. Visuals online represent the actual facility well
 Yes
 No
c. Website was easy to find and navigate
 Yes
 No
d. What additional information would be useful to you on the website? _____

9. Would you recommend the Hamel Community Building to Others?
 Yes; why? _____

 No; why, not? _____

10. Other comments or suggestions? _____

Please return survey by Mail, Email or Fax to:

Mail: City of Medina, Attn: Jodi Gallup, 2052 County Road 24, Medina, MN 55340

Email: jodi.gallup@ci.medina.mn.us

Fax: 763-473-9359